

100

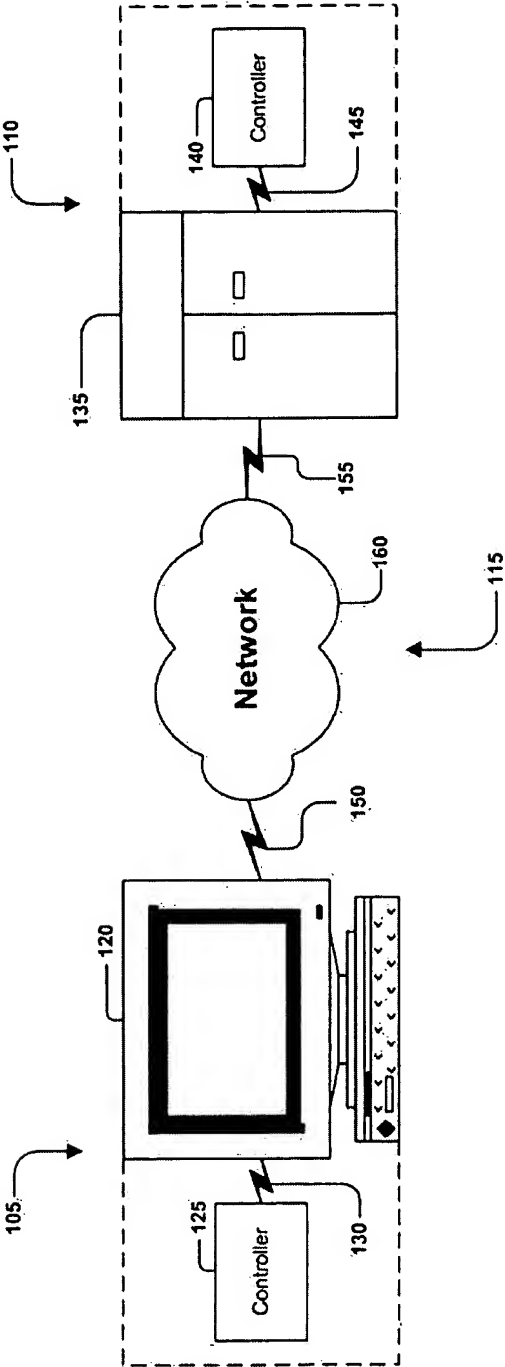


Fig. 1

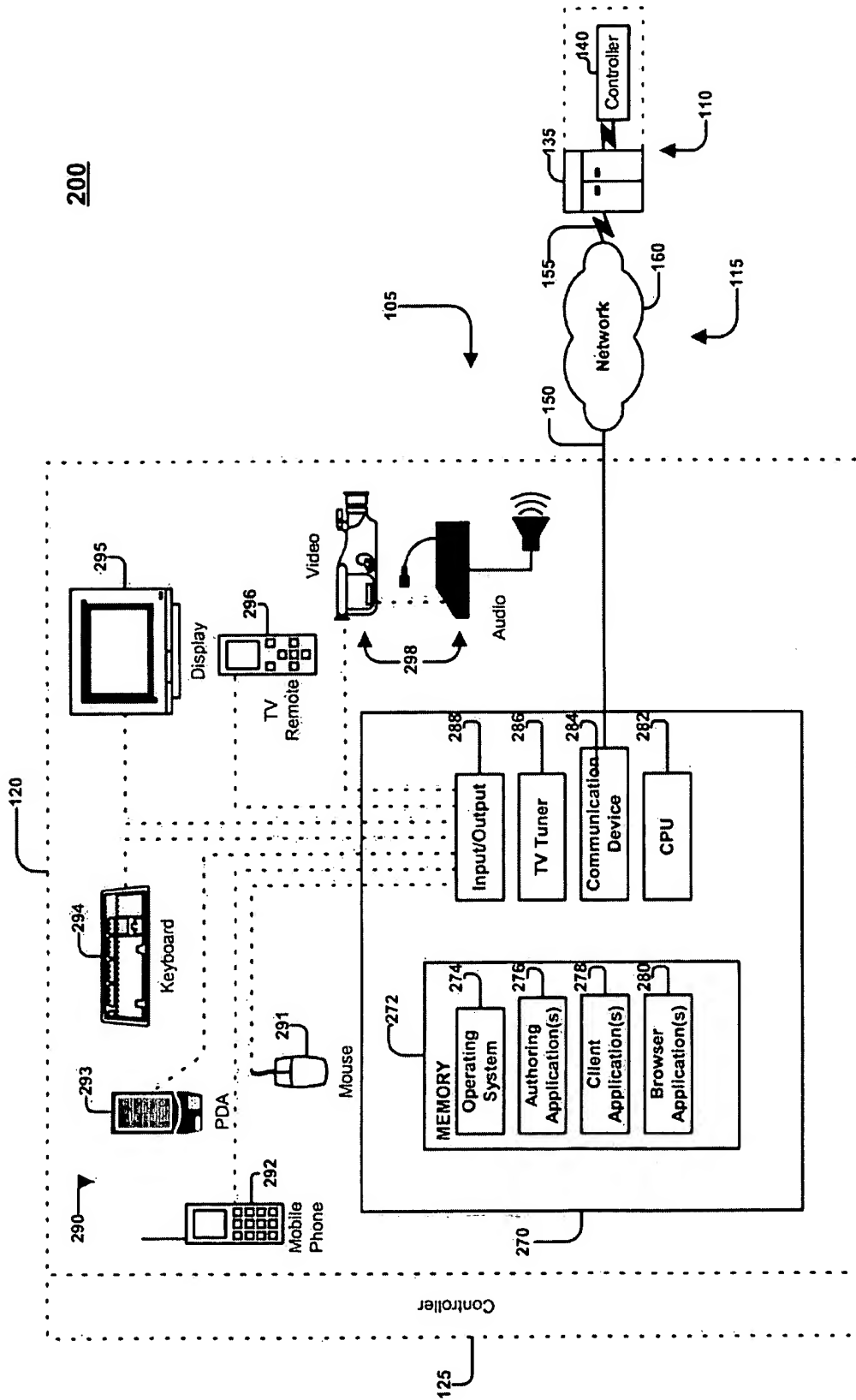


Fig. 2

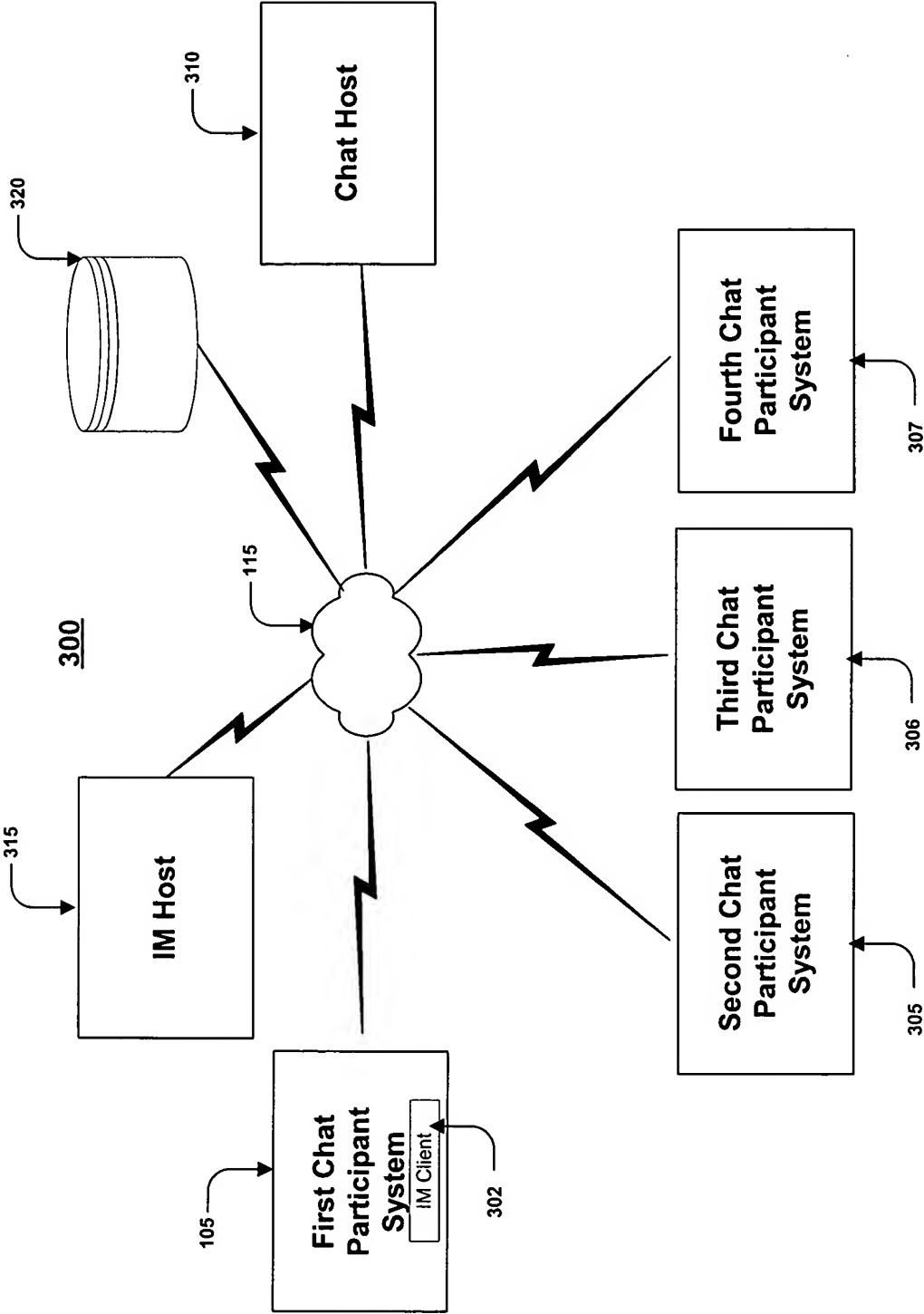
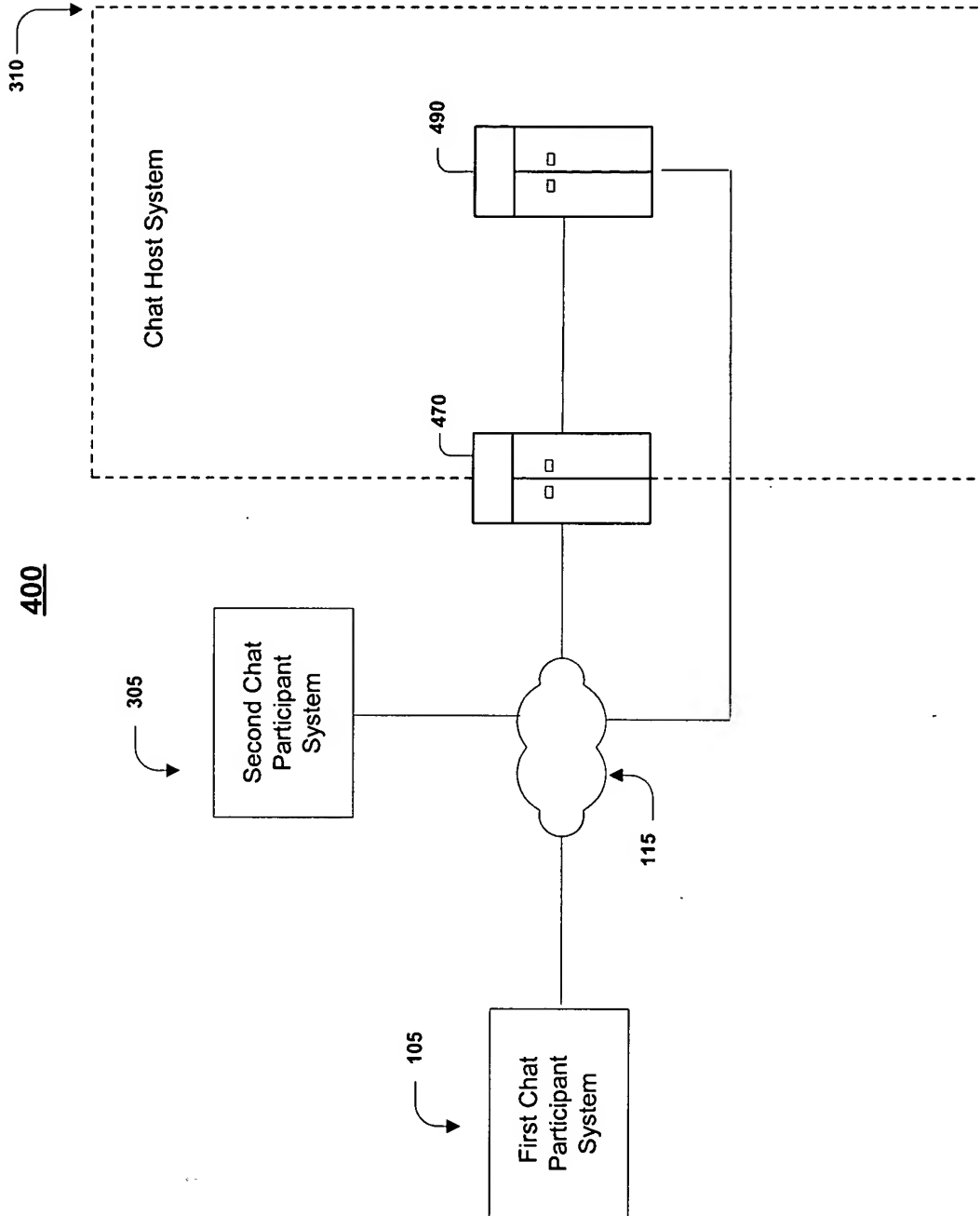
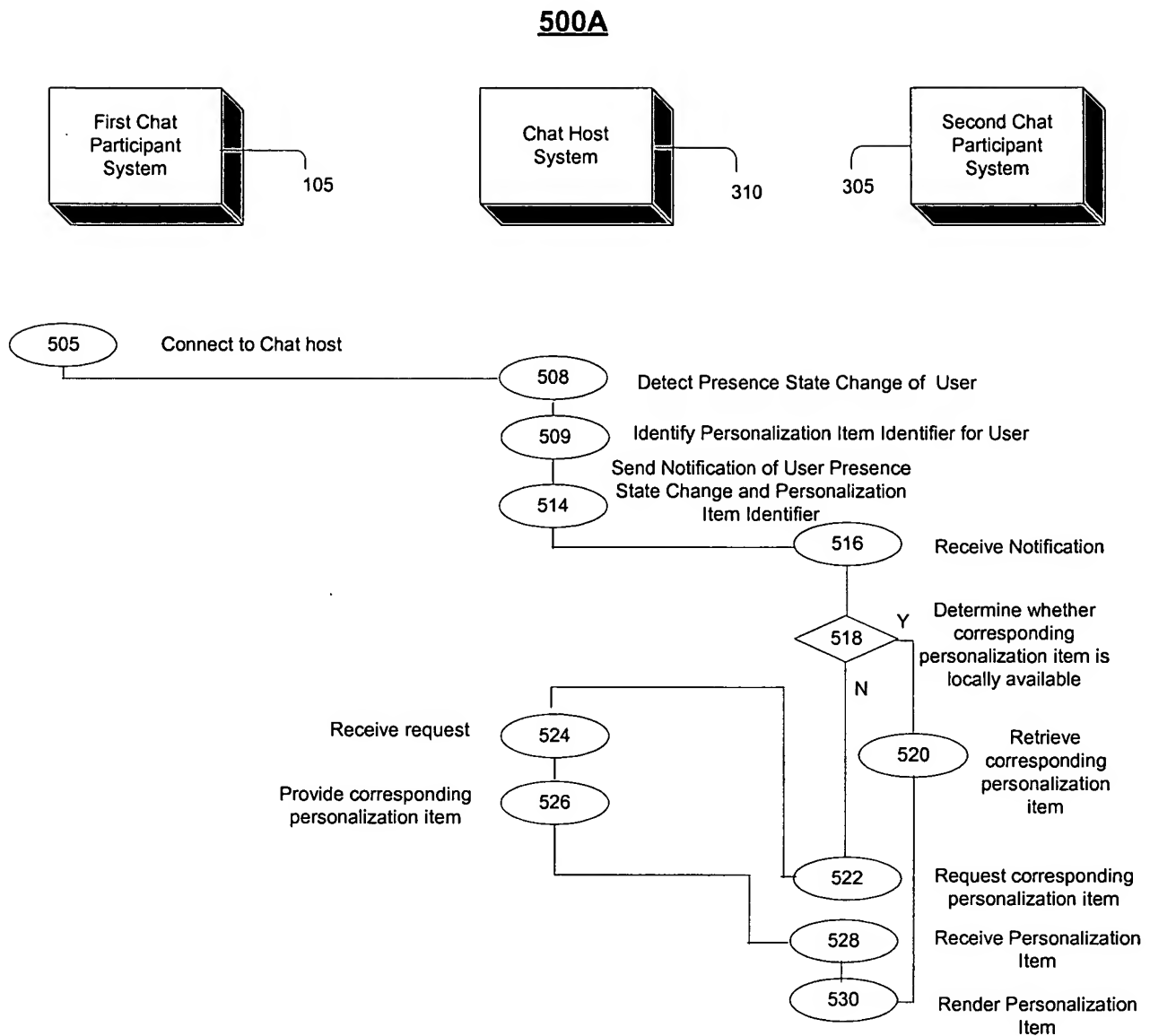


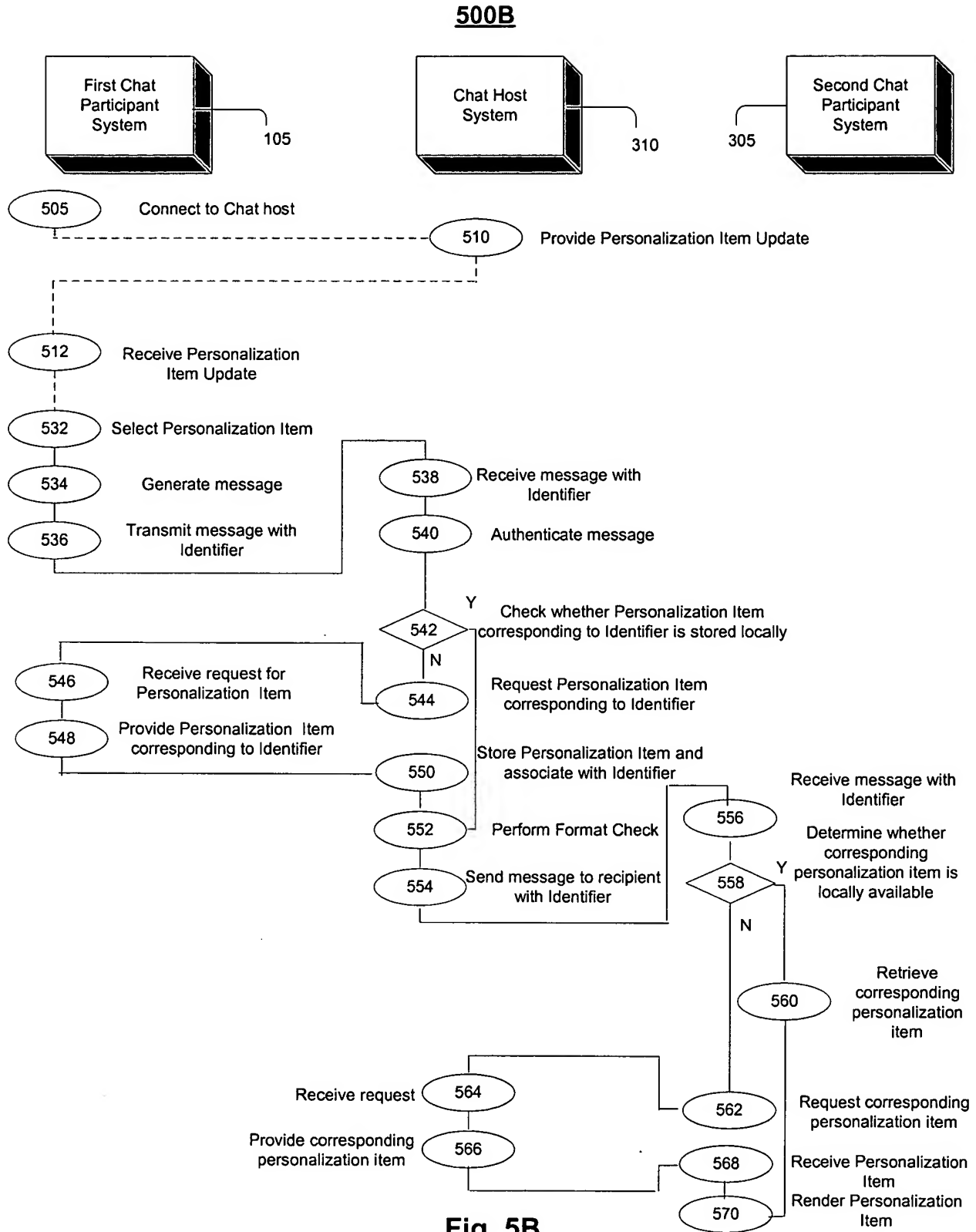
Fig. 3



**Fig. 4**



**Fig. 5A**



600

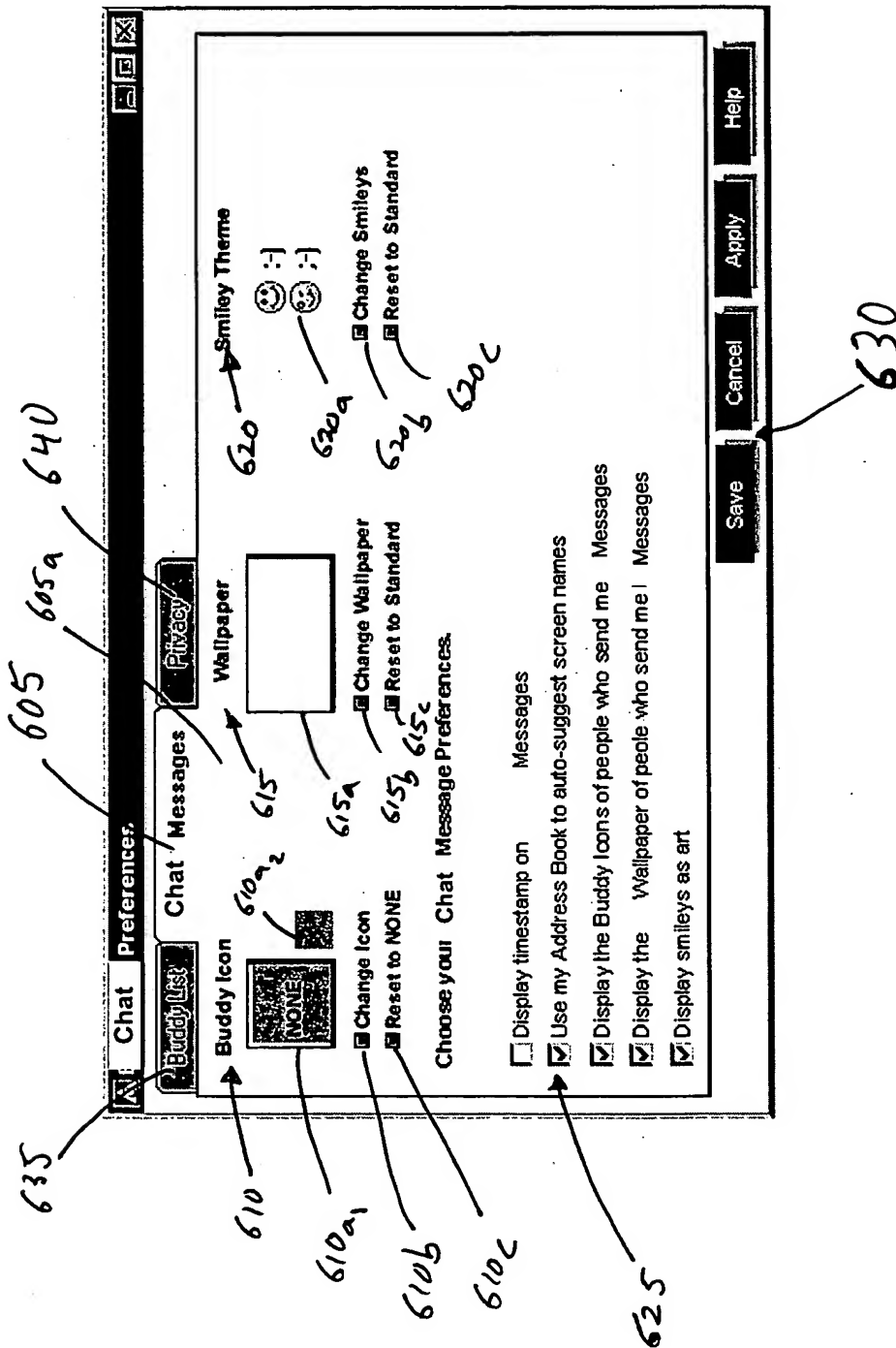
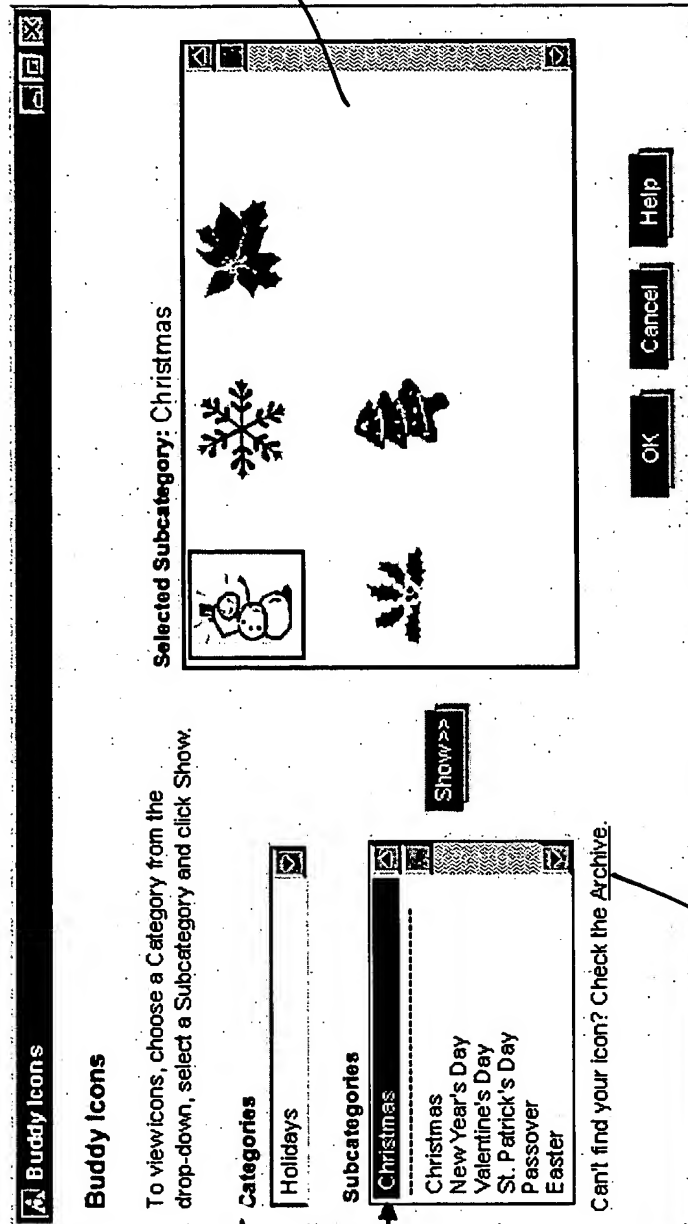


Fig. 6

BEST AVAILABLE COPY

700



720

705

710

**Fig. 7**

**BEST AVAILABLE COPY**



800

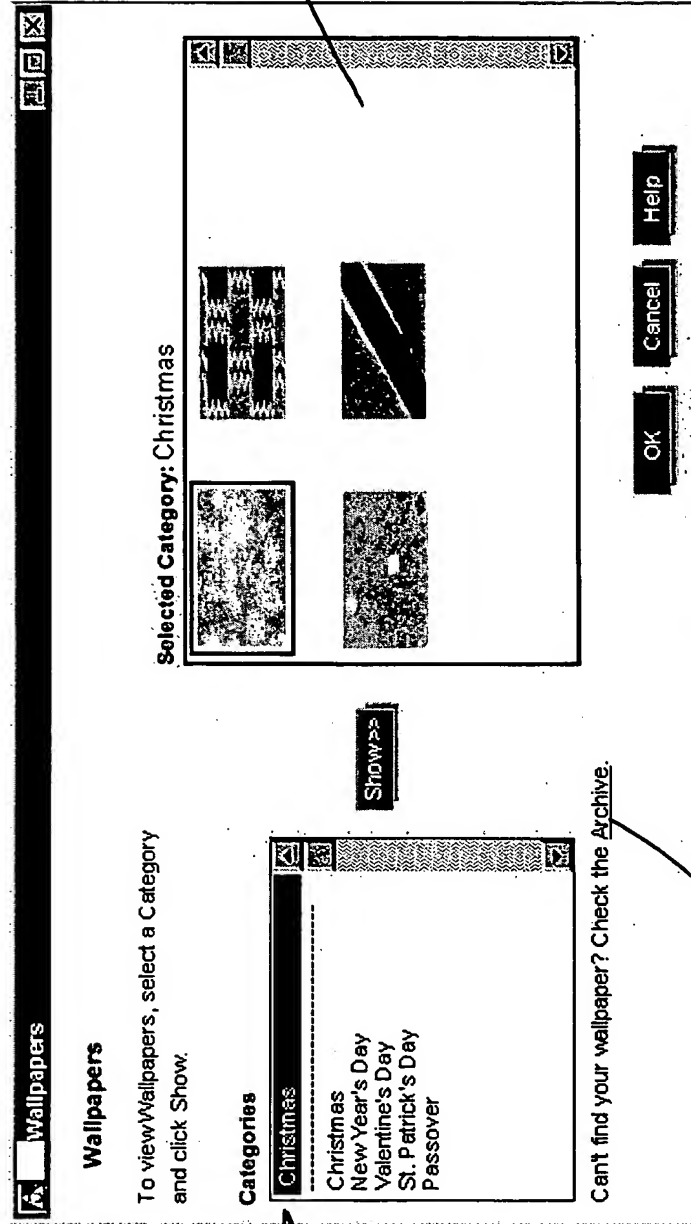


Fig. 8

BEST AVAILABLE COPY

900

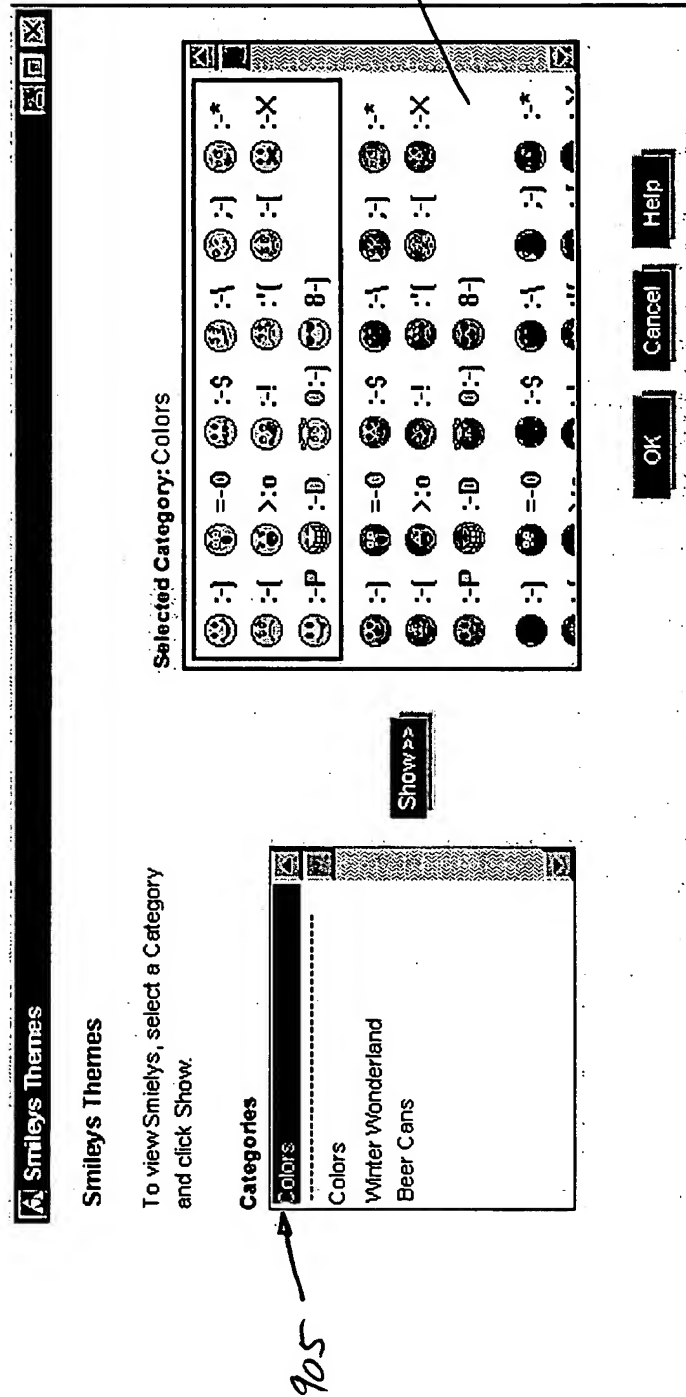


Fig. 9

BEST AVAILABLE COPY

1000

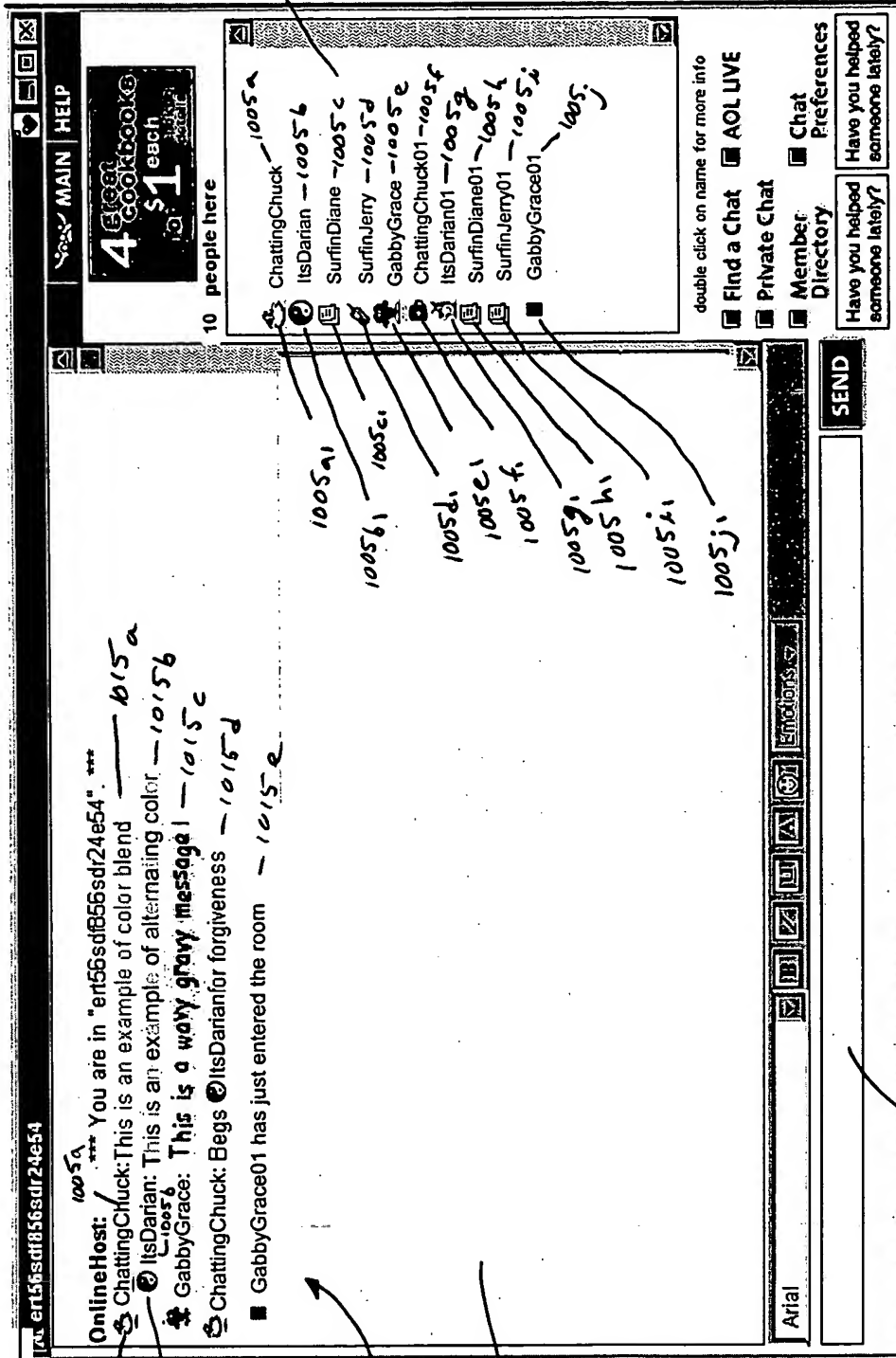


Fig. 10

1025

BEST AVAILABLE COPY

1100

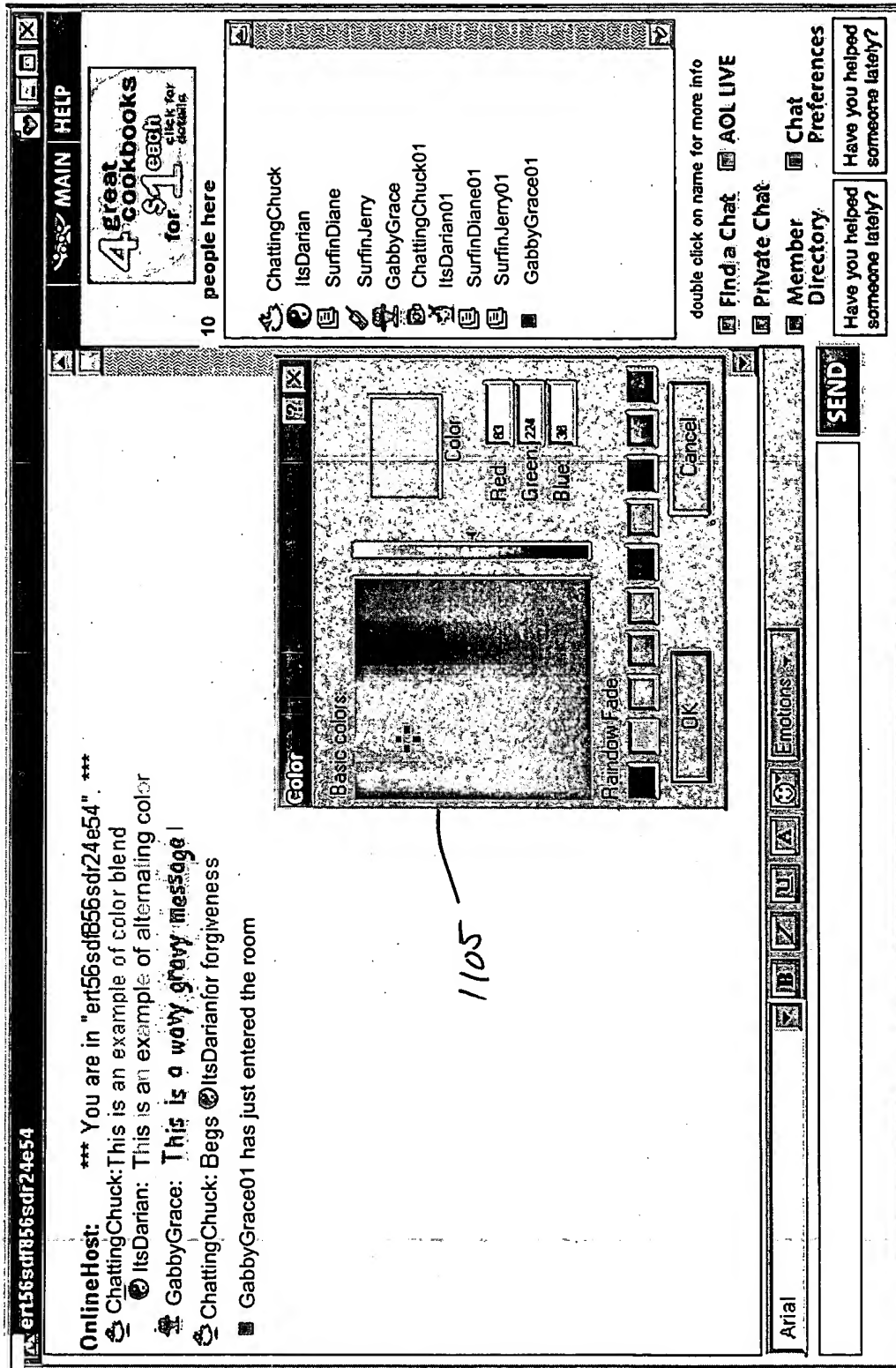


Fig. 11

BEST AVAILABLE COPY

1200

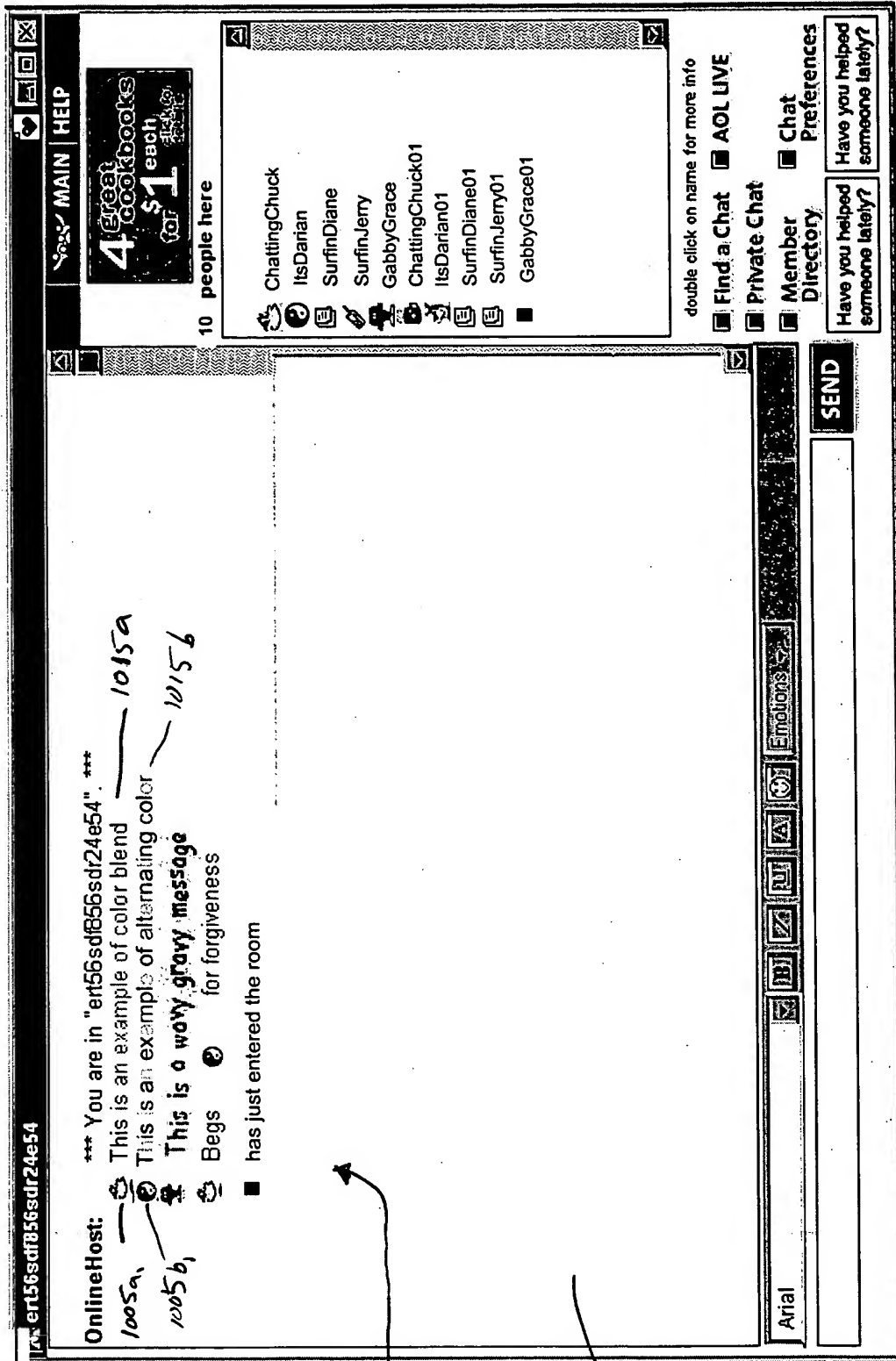


Fig. 12

BEST AVAILABLE COPY

1300

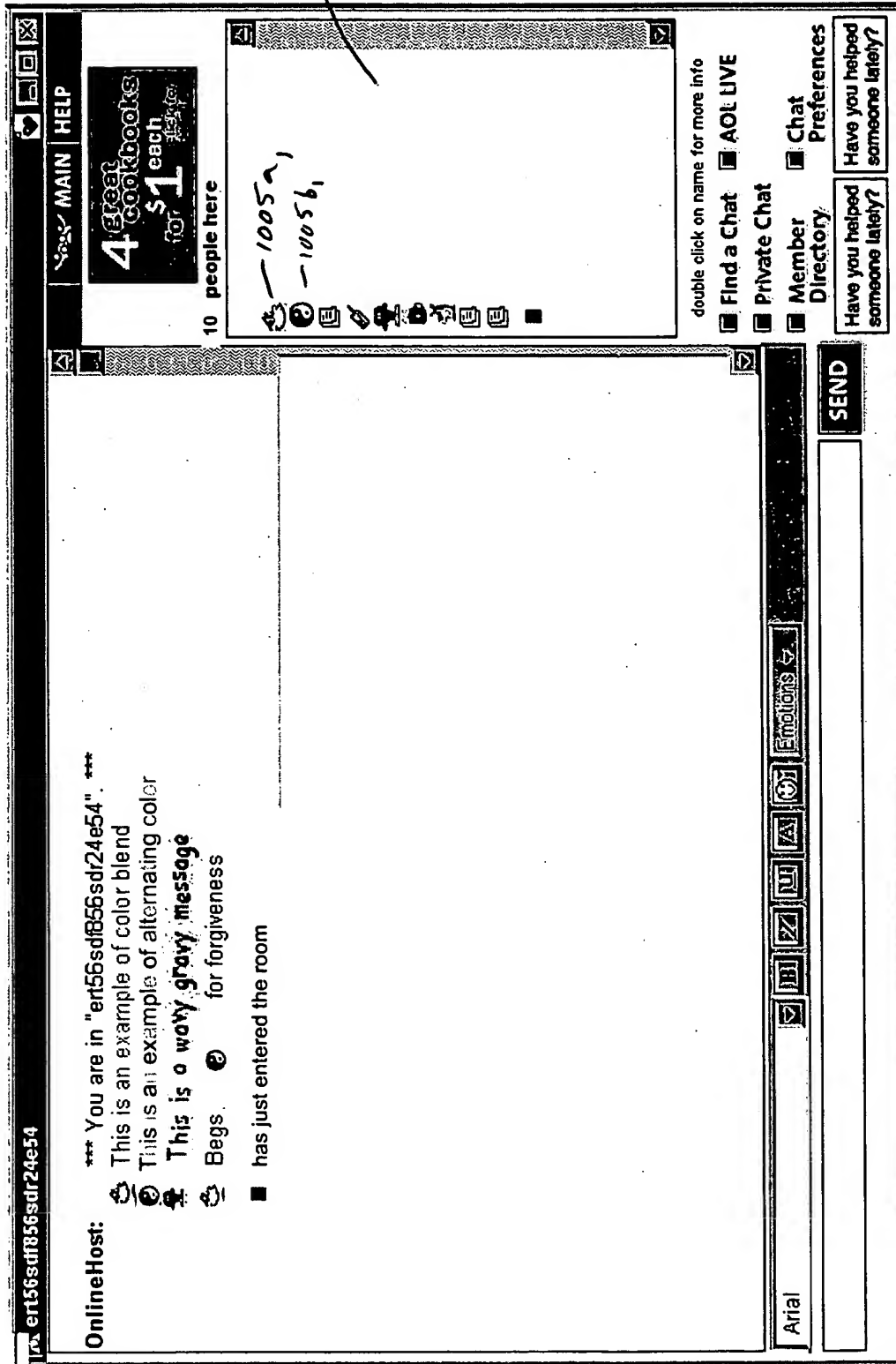


Fig. 13

BEST AVAILABLE COPY

1400A

Member 1	Emotion	Action	Member Selected	Text	Chat Output	IM Output
Bob	Ecstatic	None	None	None	Bob is ecstatic!	
Bob	Ecstatic	None	None	Hi Room	Bob <bursting with excitement> Hi Room!	
Bob	Ecstatic	None	Steve	None	Bob trembles ecstatically at Steve	
Bob	None	Jump	None	None	Bob <jumps across the room>	
Bob	None	Jump	Steve	None	Bob <jumps across the room toward Steve>	
Bob	Ecstatic	Jump	None	None	Bob <ecstatically jumps across the room>	
Bob	Ecstatic	Jump	Steve	None	Bob <ecstatically jumps across the room toward Steve>	
Bob	Ecstatic	Jump	Steve	Hi Steve	Bob <jumping ecstatically to Steve> Hi Steve!	
Chris	Angry	None	None	None	Chris is angry.	
Chris	Angry	None	None	Bah humbug	Chris <grumpily mutters> Bah humbug.	
Chris	Angry	None	Dan	None	Chris <gives Dan a grumpy look>	
Chris	None	Frown	None	None	Chris <frowns in frustration.	
Chris	None	Frown	Dan	None	Chris <frowns at Dan>	
Chris	Angry	Frown	Dan	None	Chris <frowns angrily at Dan>	
Chris	Angry	Frown	Dan	Where's the beef?	Chris <frowning angrily at Dan> Where's the beef?	

1405 / 1410 / 1415 / 1420 / 1425 / 1430 / 1435

Fig. 14A

1400B

1450	1455	1460
Personalization Item	Chat	IM
😊	Term x	Term y
😊	Term a	Term b
😊	Term c	Term d
😊	Term e	Term f

Fig. 14B



1500

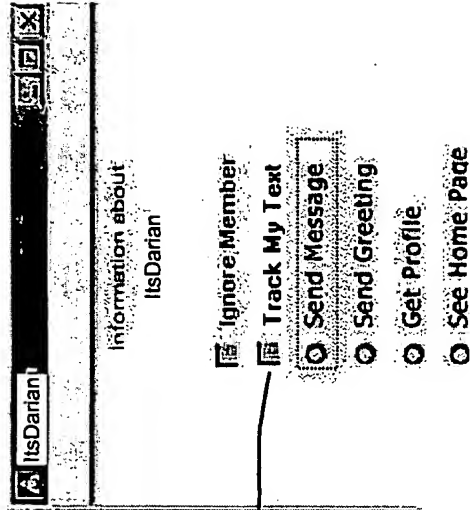
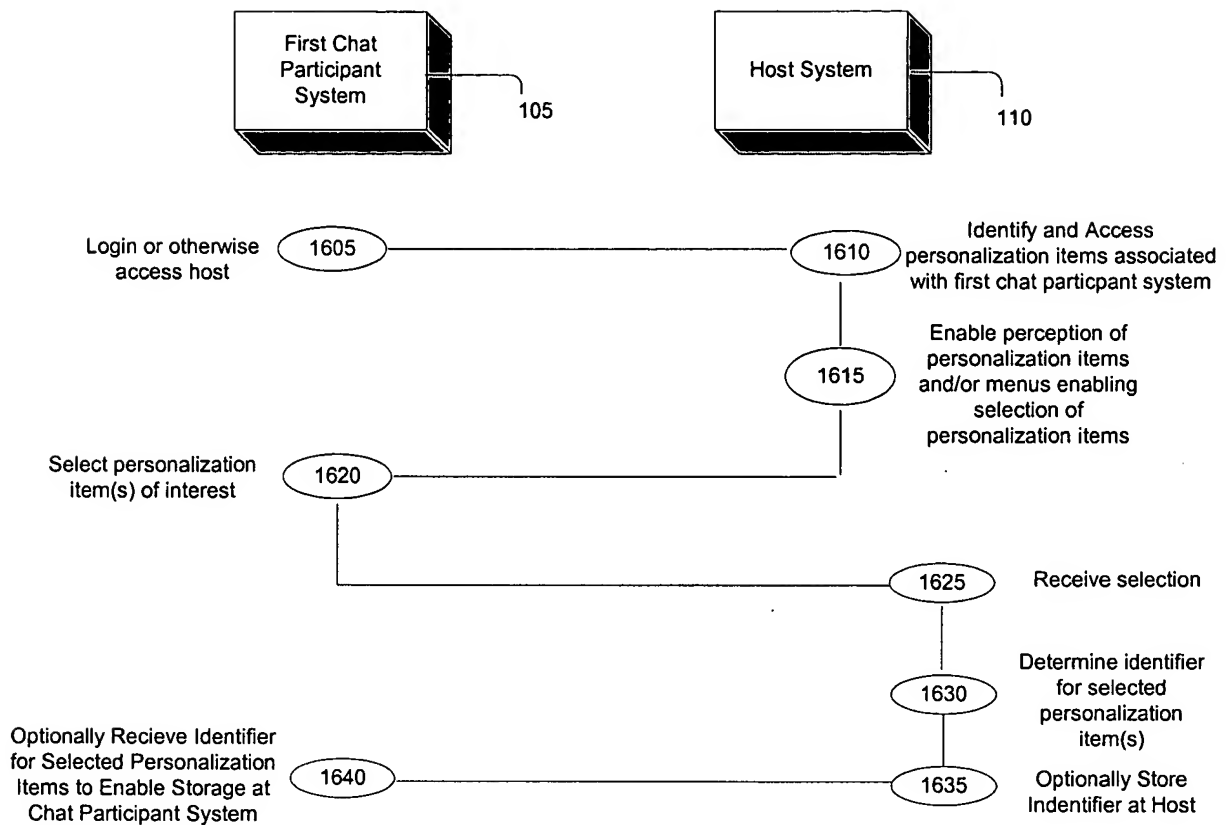


Fig. 15

BEST AVAILABLE COPY

**1600**



**Fig. 16**

1700

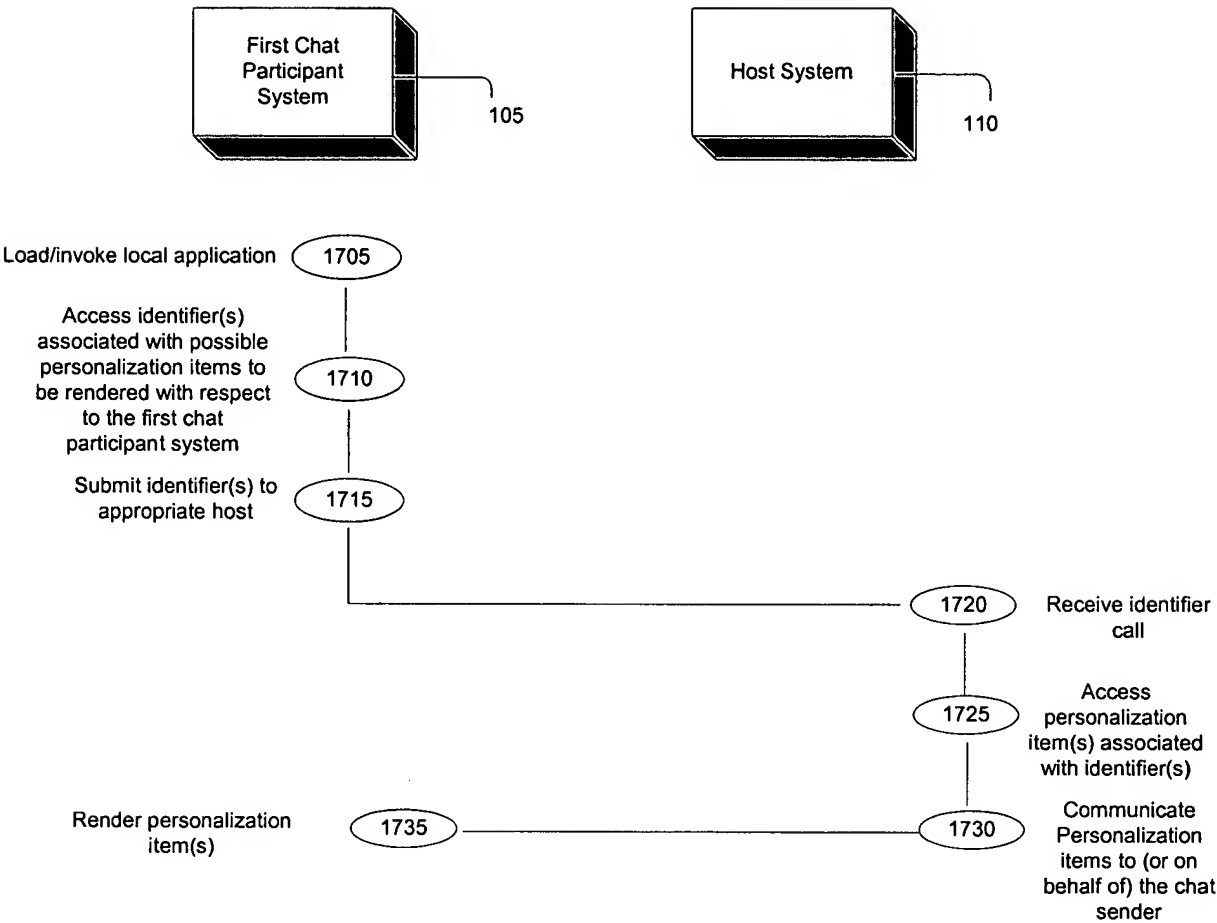
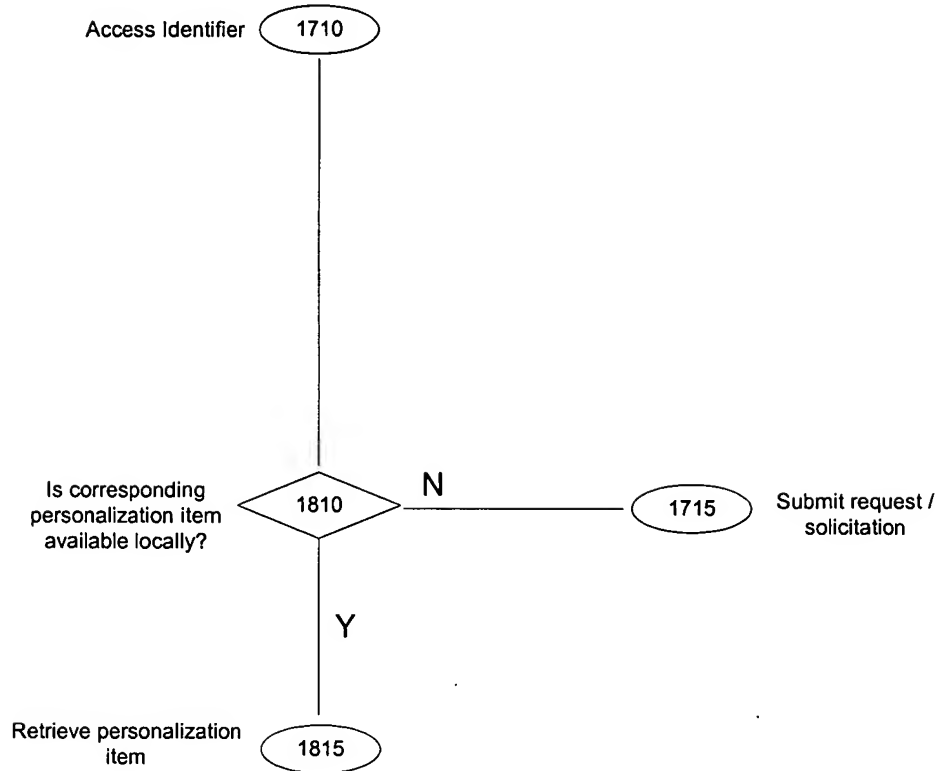


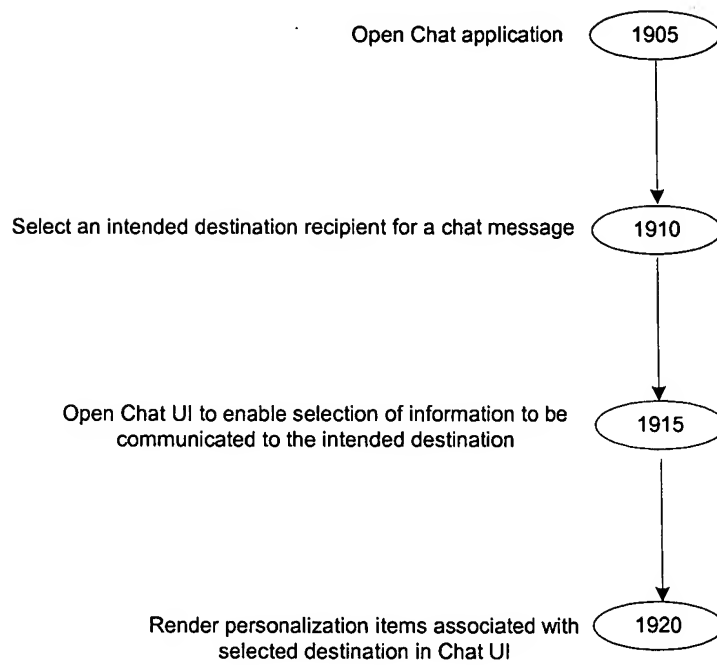
Fig. 17

**1800**



**Fig. 18**

**1900**



**Fig. 19**

2000

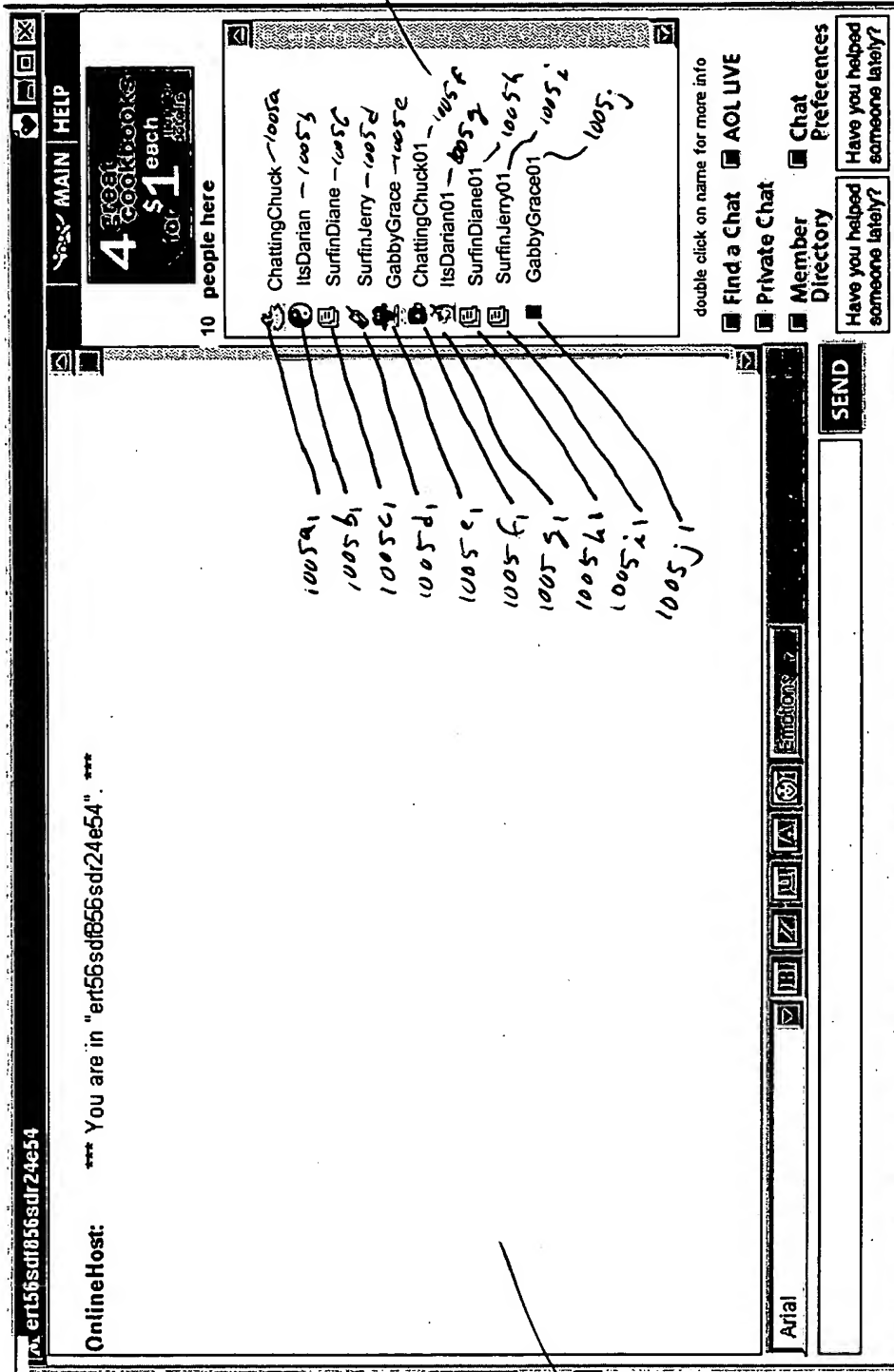
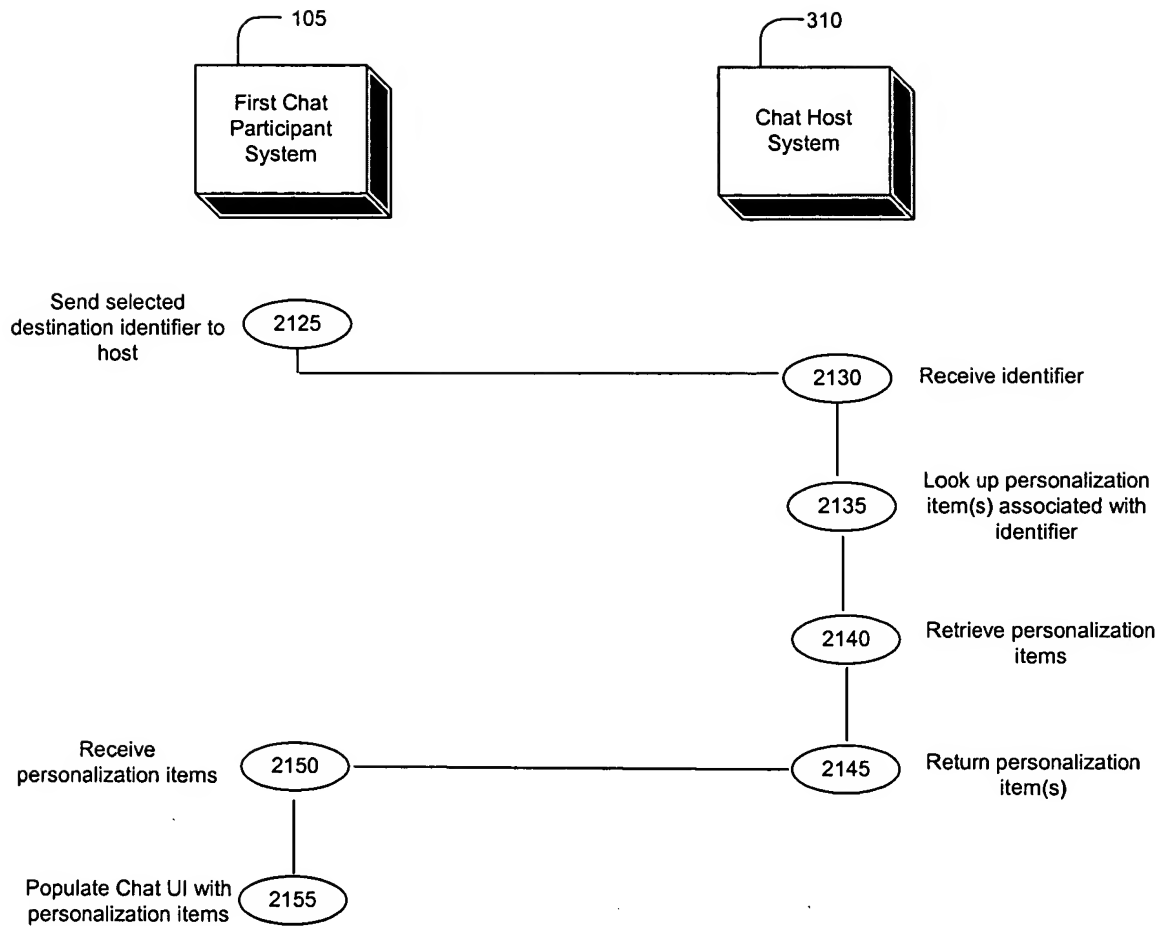


Fig. 20

BEST AVAILABLE COPY

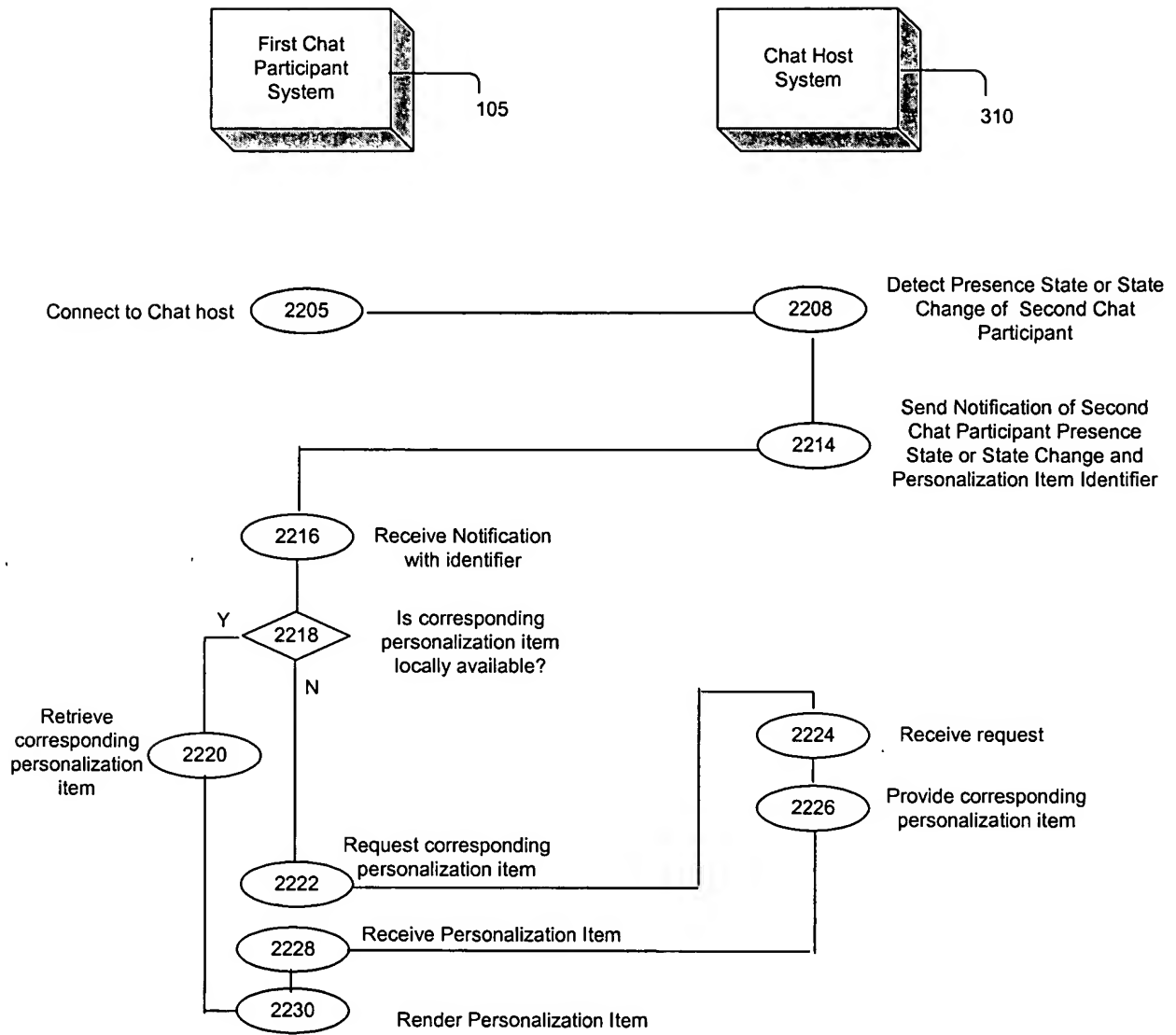
1010

**2100**



**Fig. 21**

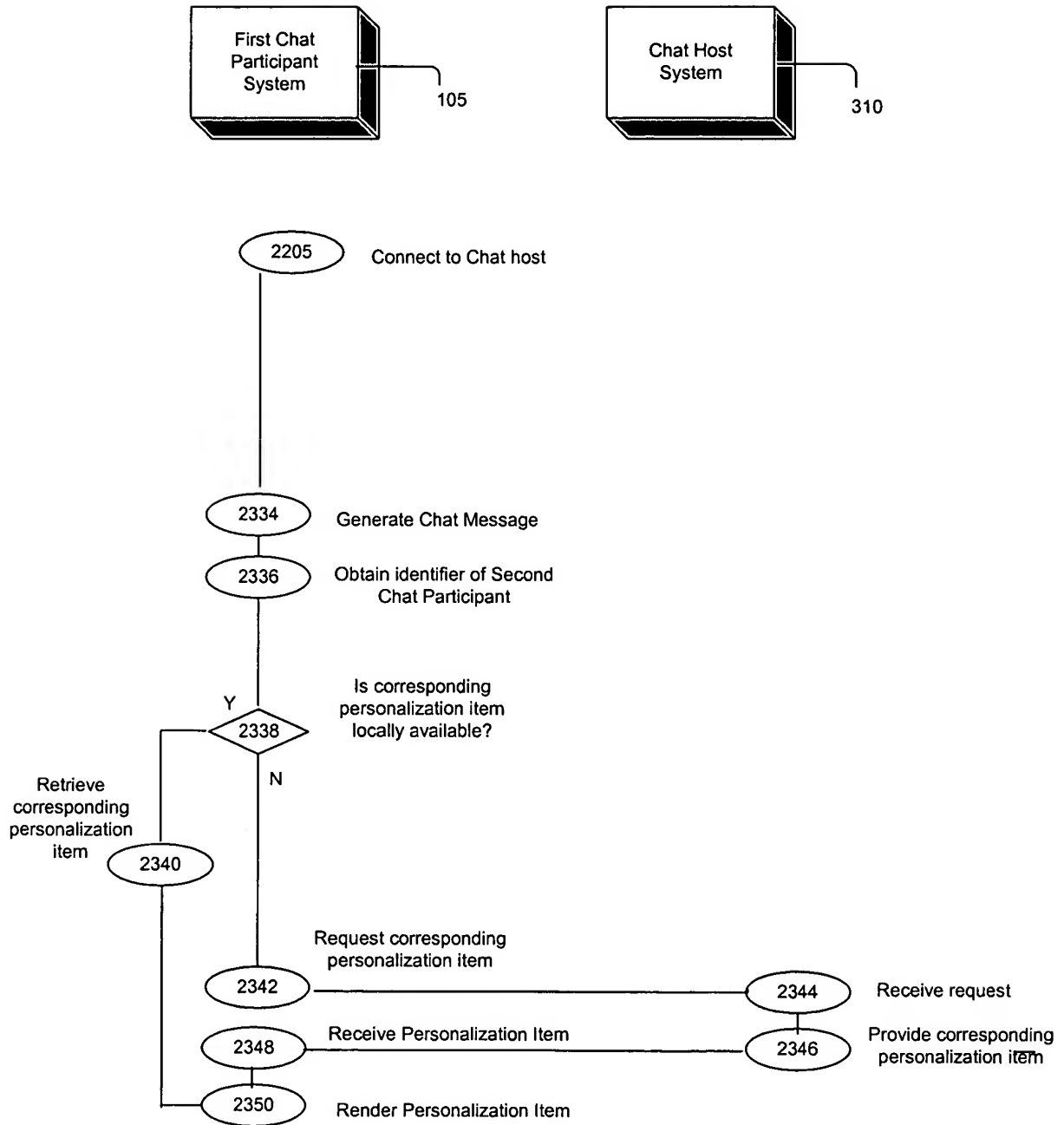
**2200**



**Fig. 22**

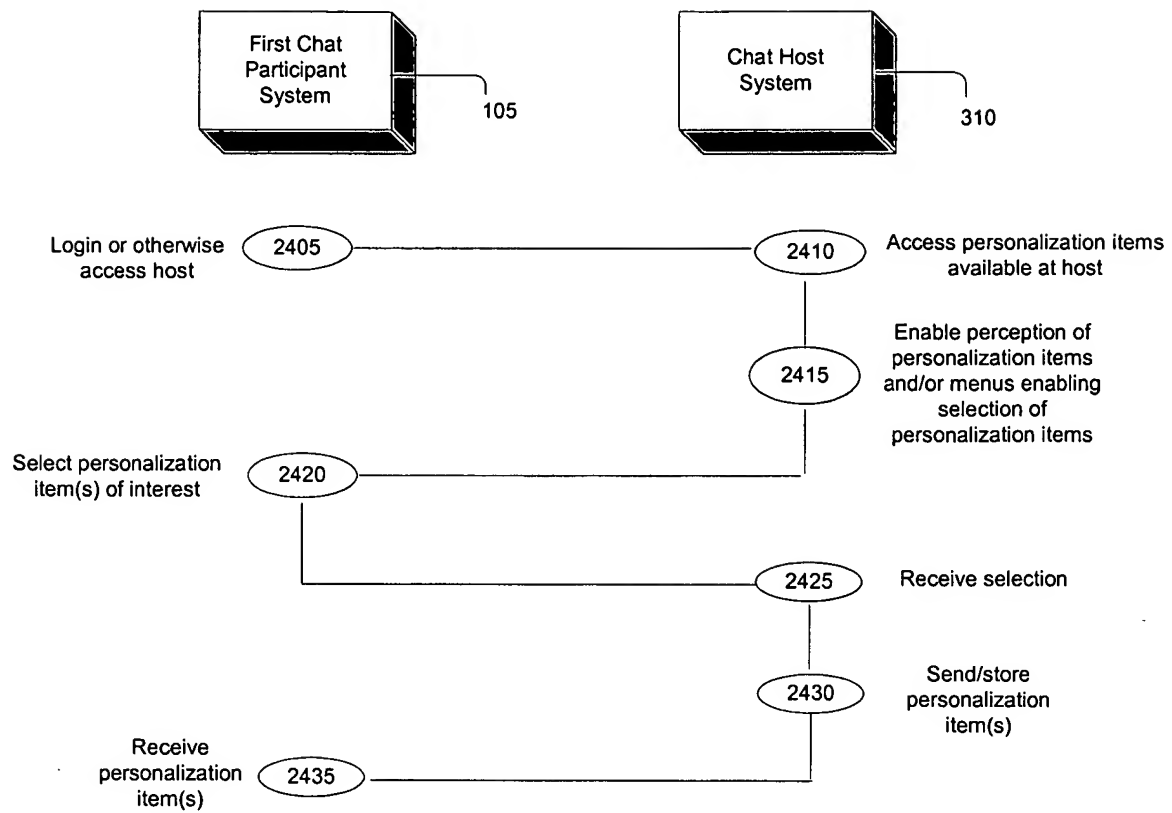


**2300**



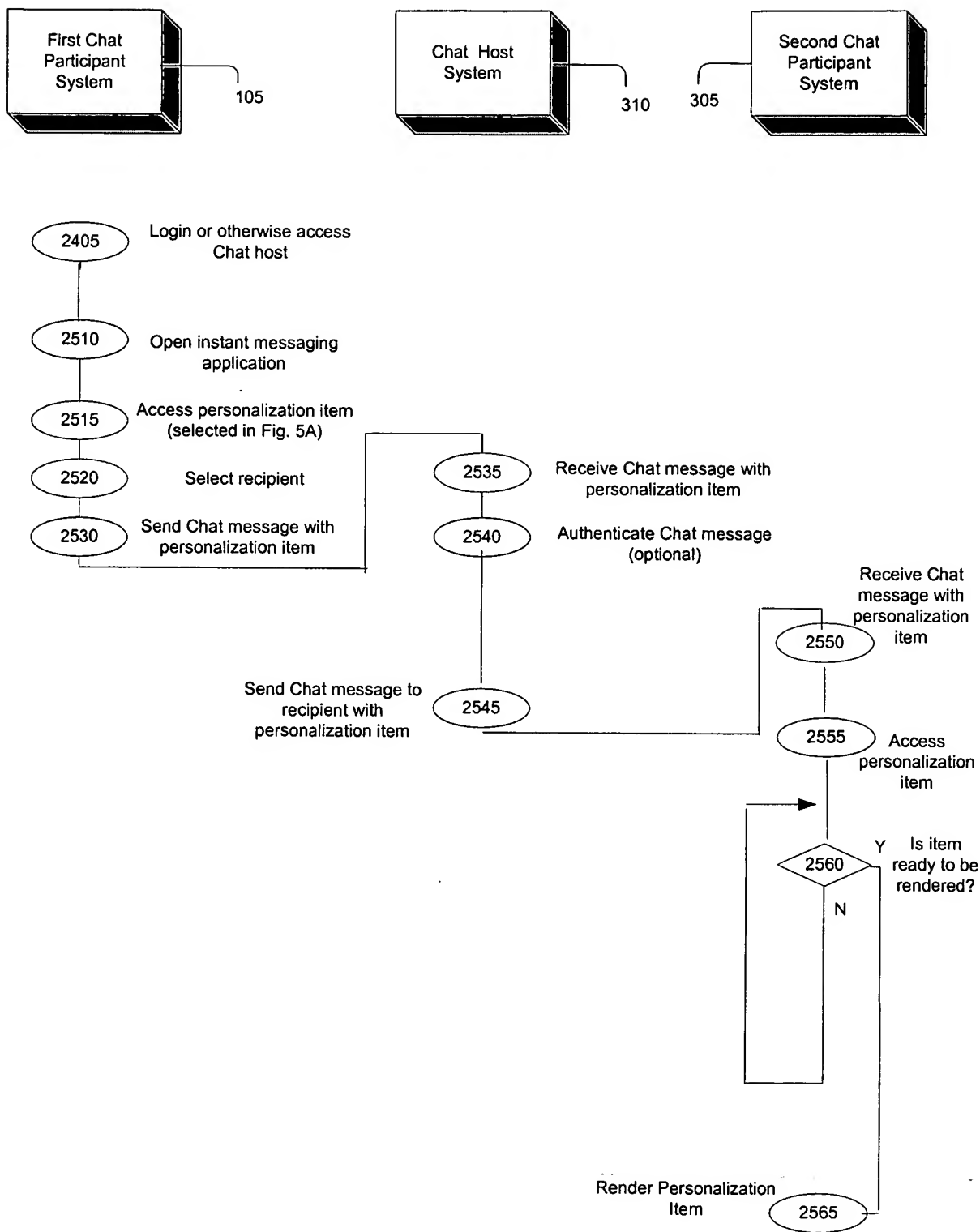
**Fig. 23**

**2400**



**Fig. 24**

**2500**



**Fig. 25**